
Business Telephony and Collaboration

Bringing people together to achieve business goals

Introduction

Work is something you do, rather than somewhere you go. The evolution of working practices that now embraces teleworking, hotdesking, presence and the concept of virtual teams has only been possible thanks to a new generation of conferencing, messaging and communications platforms and applications that enable 'collaboration'. Professional users expect to have the power of collaboration wherever they are and whatever they are doing...with colleagues but also with customers and suppliers.

Comtec's experience with leading technology companies like Avaya and Cisco provides hundreds of UK organisations with valuable insight into the possibilities of collaboration. This insight unlocks enormous productivity and efficiency gains, providing competitive advantage, reducing carbon footprint and cutting operating expenditure.



Features

A business telephony and collaboration solution from Comtec will be drawn from the following features:

- » Best-of-breed IP Telephony communications platforms.
- » Advanced IP handsets and operator consoles.
- » Video and audio conferencing.
- » Unified messaging.
- » Presence applications.
- » Virtual meeting spaces.
- » Convergence of all communications media.

Advantages

Comtec's approach, skill-set and experience greatly benefit clients who seek to harness the power of collaboration. The advantages of a Comtec business telephony and collaboration solution include:

- » Experienced, accredited engineers and consultants.
- » Access to the most stable and technically superior technology.
- » An advanced understanding of integrating communications media on IP for voice, data and video.
- » A knowledgeable approach to integrating contact database, CRM and other critical business applications with communications infrastructure for true collaboration and convergence.
- » Leverage of carrier-grade IP trunking for WAN/Internet connectivity and resilience.
- » Cost-effective pricing with flexible payment options.
- » Ongoing support.

Benefits

Work with Comtec on your business telephony and collaboration requirements, and you can achieve the following benefits:

- » Eliminating departmental silos and other obstacles to efficient communications processes.
- » Reducing travel costs and overall carbon impact associated with meetings.
- » Ensuring the continual productivity of employees regardless of their location.
- » Providing a more flexible, responsive and collaborative service to customers.
- » Facilitating the expanding use of mobile devices and applications by individual users.

Comtec works closely with leading IP telephony and collaboration vendors such as Avaya, Cisco and Microsoft. Our experienced and highly qualified people can advise on any aspect of your telephony and collaboration requirements in a totally independent fashion.



**If you would like further information on our services,
please call us on [0845 899 1400](tel:08458991400)**