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## Business Continuity Services

Providing risk management, reassurance and peace of mind

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- » **Office IT remote backup**
- » **Automated data replication**
- » **Back-up server/storage solution**

Ethernet WAN access to Comtec's state-of the art data centre utilises the infrastructure of the 21st Century Network from BT.



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### Introduction

For any organisation IT downtime can mean lost productivity, lost customers, lost opportunities and lost revenues. Comtec delivers best in class online backup services in the UK, including backup services for servers, storage, desktops laptops and office networks. Comtec 's proven Business Continuity Services helps provide peace of mind by protecting your critical IT operations against downtime and eases the recovery if anything unforeseeable happens.

Comtec's Business Continuity Services provide remote offsite backup and replication for your office IT, servers and storage. They provide high availability solutions that fits neatly within your budget. It can help to reduce the recovery time frame whilst improving information integrity and reliability.

Comtec's Business Continuity Services leverages our considerable investment in IT resources, state-of the art data centre and next generation Ethernet WAN connectivity services. Combining leading technologies and an ironclad infrastructure with demonstrated expertise lets you protect essential data and applications enterprise-wide.

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### Features

Comtec's Business Continuity Services include:

- » Restore data from any computer or server.
  - » Schedule your backups to occur automatically and run any time.
  - » Email daily confirmations of successful backups performed.
  - » Email emergency notification in the event of a backup failure.
  - » Transfer data and stored securely offsite in our data centre – files are encrypted for both backup and restore functions.
  - » Fully scalable form 1 Gigabyte to Terabytes.
  - » Supports standard email formats including Exchange/Outlook, Lotus Notes.
  - » Supports major database applications including SQL, Oracle and MySQL.
  - » Full monitoring 24 x 7 x 365.
  - » Ethernet WAN access utilising the infrastructure provided by the 21st Century Network from BT.
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## Advantages

The advantages of a Comtec's Business Continuity Services include:

- » Reliable, secure, automated and scalable solutions which can grow with your business.
- » Experienced, accredited IT, network and data centre engineers and consultants.
- » Fully monitored, secure, resilient and energy efficient 24/7 data centre.
- » Ongoing support of operations via e-mail and phone.
- » A commitment to ensuring the security of data.
- » High speed access with flexible bandwidth and quality of service.
- » Cost-effective pricing with flexible payment options.

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## Benefits

Working closely with Comtec will enable your business to achieve the following benefits:

- » Ensure enterprise-wide data and application availability.
- » Shield customers and third-parties from interruptions.
- » Access data from alternative locations for business contingencies.
- » Minimise the risk data loss.
- » Mitigate the risk of non-compliance.
- » Improve productivity through minimum downtime and fast recovery.
- » Reduce the total cost of ownership.

Comtec provides Business Continuity Services from it's state of the art data centre. Comtec is able to store, protect and manage your critical and sensitive data and provide proactive support 24 x 7 x 365.

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**If you would like further information on our services,  
please call us on 0845 899 1400**